Home from Hospital Devon

A support service from Living Options

Home from Hospital is a new service providing information, advice and emotional support to those returning from a hospital stay to help them recuperate at home.

Who is it for?

For over 30 years, Living Options
Devon has provided help and
support services for people with a
disability or long-term health
condition, and members of the Deaf
Community across the south west.

Home from Hospital support is available to people with disabilities who will be returning home, or have already returned home, from a hospital stay.

If you are in doubt whether a patient should be referred to us, please make the referral and we will provide help where we can.

Currently Home from Hospital supports people leaving North Devon District Hospital and RD&E Hospital, and all of the community hospitals and health centres in northern Devon, East Devon and Exeter.



Home from Hospital

What does the service offer?

Our advisors can help hospital patients to prepare for a smooth transfer home.

Once home the advisors can make check-in calls and help people to deal with their shortterm needs and concerns.



We can provide emotional support if needed and link people to services and community groups that can help in the longer term.

We do not provide home care or clinical advice and cannot attend the patient's home to provide practical support.

How is this service delivered?

Our team will provide short-term support by telephone or video call, before and after a patient returns home from hospital. This may amount to 4 hours of support depending on the individual's needs.

Who can refer?

We welcome referrals from hospital teams and from partner organisations providing patient support services. We will assess referrals that come directly from patients or from their close network and provide help where we can.

Home from Hospital is part of the Options for Living project



Living Options Devon is a Registered Charity (1102489) and Company Limited by Guarantee (4925281)

How can I refer?

Contact Living Options Devon on

01392 459222

or complete a referral form and email it to info@livingoptions.org

Alternatively complete the referral form on our website which you can access here: www.livingoptions.org/about-us/options-for-living-project/

What happens after referral?

A **Home from Hospital** advisor will make contact with the patient to discuss how we can help and agree a support plan.



We aim to provide timely support, but do not operate 24/7 and cannot guarantee an immediate response.



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